

CN LINES Special Interest Group

CANADIAN NATIONAL RAILWAYS · GRAND TRUNK WESTERN
CENTRAL VERMONT · DULUTH, WINNIPEG & PACIFIC

How your membership works:

Here are some details of your membership that you should know.

1. All SIG members receive **CN Lines magazine** which is the primary service we provide to members. Subscription refers to the number of magazines for which the member has signed up. The words "membership" and "subscription" are used interchangeably.
2. **Members will receive all the magazines (4 or 8) that are covered by their membership/subscription even when magazines are not issued regularly.** As a not-for-profit organization, CN Lines SIG considers its members and the service we provide to members to be our primary focus. As such, all funds from memberships are kept available to cover the future cost of magazines owing each member. We also make refunds to the estate of any member who is owed future magazines if we are notified of the member's death.
3. **We would prefer that members not renew their subscription until they receive a notice** that their subscription is ending. Notice comes in the form of a brightly coloured label on the outside of the last magazine envelope or address sheet and a renewal notice tucked inside the magazine. If a member does not renew within a couple of months following the notice in the magazine, he/she will receive a personal reminder notice in a window envelope by mail.
4. It is important that the Membership person be notified of any **change of address**, e-mail address or phone. Tracking down members, reshipping magazines, paying for returned address blocks, etc. adds to our costs.
5. The magazine is **mailed by "Publications Permit"** in Canada. Canada Post website says the post office will forward a magazine if the member has filed and paid for a Change of Address form with the post office, but some members have found that this is not always the case. Phone Canada Post: 1-800-267-1177 (from outside of Canada 1-416-979-8822) and ask why not.
6. If you have technical questions, you can place them in the magazine's Question and Answer column. Before that, it is a good idea, if you have access to the internet, to post your question in a CNet-CNLines discussion group. To subscribe to the CNet group, send an email to: **CNLines-CNetsubscribe@yahoo.com**.
7. If you haven't discovered it yet, we would encourage you to view our web site at **www.cnlines.ca**. The web site also lists the contents of all back issues and has an order form. The webmaster has produced an outstanding and informative website.